



ACT
Government

Justice and Community Safety

**ACT CORRECTIVE
SERVICES STRATEGIC PLAN
2019 - 2024**

**ONE TEAM, ONE PURPOSE:
SUPPORTING A
SAFER COMMUNITY**

OUR VISION

To be recognised as the leader in the provision of effective corrective services which positively change lives, reduce re-offending and prevent future victims.

OUR MISSION

To contribute to a safer community through:

- The safe, secure, decent and humane management of offenders where their Human Rights are respected and protected both in custody and the community; and
- The provision of sustainable opportunities for offenders to lead law abiding and productive lives in the community through rehabilitation and reintegration.

OUR VALUES

Respect Integrity Collaboration Innovation

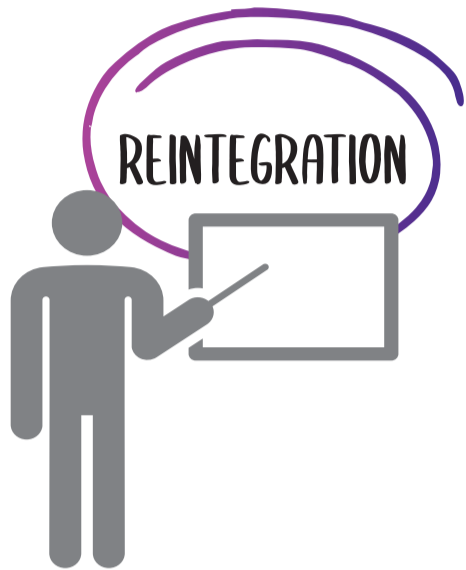
ACTCS supports the ACT Government's commitment to reduce recidivism by 25% by 2025 through the ACTCS Strategic Plan 2019 -2024.

ONE TEAM, ONE PURPOSE: SUPPORTING A SAFER COMMUNITY



Maintaining community safety is our utmost priority

- A safe environment contributes to rehabilitation and reintegration
- Security strategies and emergency response capability maintain community safety
- Offender (behaviour) management strategies and policies support safer correctional environments
- Sound risk management practices support decision-making
- A mature, corruption resistant culture reduces risk
- Strong collaborative partnerships and information sharing with criminal justice agencies protect offenders, staff, the community and victims



Supporting offenders to positively change their lives is our focus

- End to end sentence management processes support offender rehabilitation and reintegration
- Individualised interventions, opportunities and supports encourage offenders to lead positive, constructive and law abiding lives
- Evidence based practice informs intervention design and delivery
- Community engagement is optimised to ensure appropriate supports for offenders
- Vulnerable and over represented offender cohorts are appropriately supported



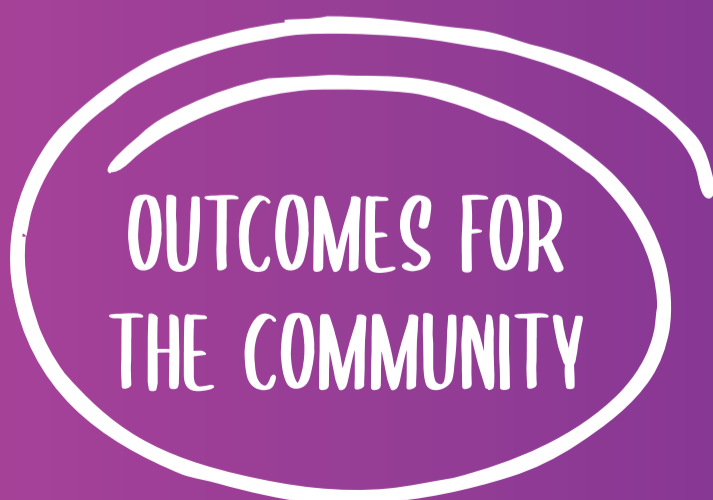
Treating people with humanity, dignity and respect is our mandate

- Facilities are well maintained, clean, decent and humane
- Operational practices are informed by the Human Rights Act and Human Rights Principles
- Stakeholder (including families and visitors) engagement experiences are positive and valued
- The needs and rights of victims are understood and respected
- Decision-making is transparent, fair, equitable and consistent
- Rehabilitation is supported through trauma informed practice



Developing organisational capacity and capability, and ensuring continuous improvement is our commitment

- Our people are empowered to collaborate and make a positive difference
- Investment in employee capabilities meets current needs and future aspirations
- Public Sector values are upheld to the highest standard
- Decision-making is informed by data, analytical capability and quality assurance
- Strong governance drives service delivery and organisational performance
- Organisational achievements are shared and celebrated



- Improved community safety
- Reduced reoffending
- Improved opportunity for rehabilitation and reintegration
- Safe secure and humane environments
- Skilled professional, resilient and valued workforce
- Improved and targeted service delivery for vulnerable and over represented cohorts

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